Nanette S. Edwards. Executive Director



## C. LESSIE HAMMONDS Counsel for ORS

Office of Regulatory Staff

1401 Main Street

Suite 900

Columbia, SC 29201

(803) 737-0800

ORS.SC.GOV

August 09, 2021

## **VIA ELECTRONIC FILING**

Jocelyn G. Boyd, Esquire Chief Clerk & Administrator Public Service Commission of South Carolina 101 Executive Center Drive, Suite 100 Columbia, South Carolina 29210

Re: Disconnection of Telecommunications Service

Dear Mrs. Boyd:

The South Carolina Office of Regulatory Staff ("ORS") has been informed by AT&T that customers of City Communications, Inc. ("City Communications") could be without telephone service beginning August 13, 2021.

City Communications resells services from AT&T for the provision of telephone services. AT&T intends to disconnect service to City Communications in compliance with Order No. 2006-76 in Docket No. 2005-100-C. ORS is unclear whether customers have been notified by City Communications because the Company has been unresponsive to ORS' requests and inquiries.

Enclosed is a copy of the consumer advisory concerning this matter. The consumer advisory has the ORS Consumer Services Division contact information in the event consumers need assistance.

Sincerely,

C. Lessie Hammonds

cc: David Butler, Esquire (via E-mail) Incorp Services, Inc. (via U.S. Mail)